

## **BADGE FORMAT INFORMATION**

There are thousands of different badge formats programmed into access control badges. The Continental Website has a few of the most common badge formats posted on it.

The Continental Software has five badge formats in it by default. If your badge format is not one of these five, you will receive no alert in the software, when you swipe the badge. If you are unable to obtain the correct badge format, you must get an RMA number from sales, and send them in to Continental Access for analysis.

Some badge formats are proprietary and only read on a matching reader. Indala badges are a good example. If you have a 33 bit Indala badge, they will only read on a proprietary 33 bit Indala reader. In this case, you must send the badges and card reader to Continental Access.

**VERY IMPORTANT:** You can't have 2 formats listed under **Administration/Badge Formats** with the same length. If you are adding a different 36 bit format, than the default 36 bit format in the software, you must edit the default format.